

# Terms of Use

Last Updated: 12 February 2025

Welcome to the website of Solid Rock Properties cc ("we," "our," or "us"). By using our website (the "Site"), you agree to comply with these Terms of Use. If you do not agree with these terms, please do not use our Site.

### 1. Use of Website

- This Site is intended to provide information about our property management services in South Africa.
- The Site contains links to external websites, including Property24, where rental listings are hosted. We are not responsible for the content or accuracy of third-party sites.
- You may not use this Site for any unlawful purpose or in a way that could damage our reputation or services.
- We do not guarantee uninterrupted access to our Site and are not liable for any disruptions or errors.

### 2. Intellectual Property

• All content on this Site, including text, images, and logos, is owned by or licensed to Solid Rock Properties. You may not copy, distribute, or modify any content without our permission.

### 3. Disclaimer & Limitation of Liability

- While we strive to provide accurate and up-to-date information, we do not guarantee the completeness or reliability of any content on this Site.
- We are not responsible for any direct, indirect, incidental, consequential, or punitive damages arising from the use of this Site or reliance on its content.
- Your use of this Site is at your own risk.

### 4. Privacy & Data Collection

• Our Privacy Policy governs how we collect and use your personal information. By using this Site, you agree to our Privacy Policy.

### 5. Governing Law & Dispute Resolution

- These Terms of Use are governed by the laws of South Africa.
- Any disputes related to this Site shall first be attempted to be resolved amicably. If unresolved, disputes will be subject to mediation or legal proceedings in South Africa.

### 6. Changes to Terms

- We reserve the right to update these Terms of Use at any time. Continued use of the Site after changes are made constitutes acceptance of the revised terms.
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## 7. Contact Us

If you have any questions about these Terms, please contact us at admin@solidrockinc.co.za



# Website Privacy Policy

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At Solid Rock Properties, we respect your privacy and are committed to protecting any personal information you share with us. This Privacy Policy explains how we collect, use, and protect your data when you visit our website.

### 1. Information We Collect

- **Contact Forms:** When you fill out a contact form, we collect your name, email address, phone number, and any message you submit.
- **Cookies & Tracking:** Our website may use cookies for basic functionality and user experience enhancement. Users can manage cookie preferences in their browser settings.
- **Third-Party Services:** We use Akismet to reduce spam. This service may collect data about visitors who submit forms. We recommend reviewing Akismet's privacy policy for more details.

### 2. How We Use Your Information

- To respond to inquiries submitted through our contact forms.
- To improve our website and services.
- To comply with legal obligations if required.

#### 3. How We Protect Your Information

- We take reasonable security measures to protect your personal data from unauthorized access or misuse.
- While we strive to secure your data, no system is completely secure, and we cannot guarantee absolute security.

#### 4. Third-Party Links & Data Sharing

- Our website contains links to external platforms such as Property24. We are not responsible for their privacy practices.
- We do not sell or share your personal data with third parties except as required by law or necessary service providers.

### 5. Your Rights & Choices

- You may request access to, correction, or deletion of your personal data by contacting us.
- You can disable cookies in your browser settings.

### 6. Changes to This Policy

• We may update this Privacy Policy as needed. Continued use of our Site after changes are made constitutes acceptance of the revised policy.

### 7. Governing Law & Contact Information

- This Privacy Policy is governed by the laws of South Africa.
- For any privacy-related concerns, please contact us at admin@solidrockproperties.co.za